

# **OUR CEO'S MESSAGE**

Dear HMC Resident;

The wildfires on the island of Maui resulted in catastrophic damage to Lahaina and significant loss of life. As this small town begins the process of rebuilding, those affected will continue to need support, compassion, and understanding.

Hunt Military Communities and the Hunt Military Communities Foundation are donating to Maui Strong, with monetary donations going directly to those needing housing, food, and clothing.

I ask HMC residents to join me in sending thoughts and prayers to those affected by these fires. While it may take years to rebuild entirely, our commitment is to support those affected so they receive the resources and support needed to navigate the unimaginable loss.



Semper Fidelis,

Brian Stann

President & Chief Executive Officer Hunt Military Communities

478-310-2788

## **HVAC SYSTEM TIPS**

#### **Thermostat**

The thermostat signals for the system to heat or cool your house. Thermostats are typically installed 4-feet above the floor to get an average of temperatures in that area.

Thermostats do not control the temperature of the air coming out of the supply vents. Thermostats only control the on/off functions and signal to shut the system down once the satisfied temperature has been met.

There are 2 primary switches on the system – Mode (cool/off/heat) and Fan (on/auto). It is recommended that you always leave fan in "auto."

Fan "on" mode only moves air around the house but does not condition the air.

Fan "auto" ensures that air is conditioned before it is delivered.

#### **Overall System**

There are several things that can be done to maximize the functionality of your HVAC system.

- Frequent filter changes higher user load or pet load may increase required frequency.
- Never run A/C while windows or doors are open.
- Maintain exclusion zones around HVAC equipment. Don't store items around the indoor or outdoor units and keep grass maintained around outdoor unit.
- Keep pets away from the outdoor unit. Chewing insulation or wires, or urinating on an outdoor unit can cause permanent damage.
- HVAC systems remove humidity from the air and allow for that condensation to exit the system into a drain. Damages to this drain line can result in water not arriving at its intended destination and leaking onto floors. Please report any visible water observed.

# **MAINTENANCE TIPS**

- Check filters make sure they are in good condition and don't need to be replaced
- Check Air Flow ensure all vents are blowing at the correct temperatures, they are open, and that the duct work is in good condition with no obstructions.
- Make sure the A/C and Heat systems are working and properly nothing needs to be replaced. Contact the Maintenance Team if you think there is a problem.
- Thermostat make sure the settings are correct and the resident knows how to program it. This is where we explain in the summer there will be a 20-degree difference from outside. In the winter, there will be a 35–40-degree difference.
- Seals make sure all windows, doors, and crawl spaces are sealed. Contact our Maintenance Team if you think there is a problem.



## **EMPLOYEE SPOTLIGHT**

#### **Carl Burress**

Carl Burress is a Maintenance Tech III here at Robins Family Housing. Carl truly loves the close connection with the wilderness while hunting. Hunting leads him to some interesting encounters that you can't experience anywhere else. When asked what he loves about his job, Carl said, "I love being surrounded by the military community and providing stellar customer service."

## **IMPORTANT EVENTS**

#### **Chocolate Milkshake Day!**

Celebrate Chocolate Milkshake Day with us on September 12th, 2023, from 12:00 to 2:00 PM! Indulge in delicious chocolate milkshakes crafted just for our residents. Join us for a delightful treat that's sure to sweeten your day!

#### **World Gratitude Day!**

Join us in celebrating World Gratitude Day on September 21st, 2023, from 12:00 to 2:00 PM! Indulge in delicious Nothing Bundt Cakes as we express our gratitude to our wonderful residents. It's a sweet way to say thank you for being part of our community!







# 

| SAT               | FRI   | THU   | WED   | TUE   | MON  | SUN                       |
|-------------------|---|---|---|---|--|---------------------------|
| 02                | Rent is Due Tidewater Landscaping Forest Park                               |   |   |   | Bulk Trash: Is now included in trash pickup on Thursdays.  Tidewater Landscaping: Make up day for Weather delay in all neighborhoods will be Friday. |                           |
| 09                | 08 Tidewater Landscaping Forest Park  | Trash Pick Up Pest Control Tidewater Landscaping New Crestview                                | Yard of the Month Starts Facebook Tidewater Landscaping New Crestview | Pest Control  HMC Foundation's Patriot Essay Contest Submission Deadline Tidewater Landscaping Turner Park            | Labor Day Tidewater Landscaping Turner Park OFFICE CLOSED  | 03                        |
| 16                | National POW/MIA<br>Recognition Day<br>Tidewater Landscaping<br>Forest Park | Trash Pick Up Pest Control Tidewater Landscaping New Crestview                                | Pet of the Month Starts Facebook Tidewater Landscaping New Crestview  | Yard of the Month Ends Facebook  Chocolate Milkshake Day! 12 - 2 PM  Pest Control  Tidewater Landscaping  Turner Park | Patriot Day Tidewater Landscaping Turner Park  | 10                        |
| First Day Of Fall | Tidewater Landscaping Forest Park   | Trash Pick Up Pest Control World Gratitude Day! 12 - 2 PM Tidewater Landscaping New Crestview | Tidewater Landscaping New Crestview                                   | Pet of the Month Ends Facebook Pest Control Tidewater Landscaping Turner Park   | Air Force<br>Birthday<br>Tidewater Landscaping<br>Turner Park  | 17                        |
| 30                | Tidewater Landscaping Forest Park   | Trash Pick Up Pest Control Tidewater Landscaping New Crestview                                | Tidewater Landscaping New Crestview                                   | Pest Control Tidewater Landscaping Turner Park  | Tidewater Landscaping Turner Park  | Gold Star<br>Mother's Day |





